

## DSOER BULLETIN

June 8th, 2011

This bulletin is intended to provide you with a look into the work being done by the future Development Services Ontario Eastern Region (DSOER)

### Human Resources

- Pauline Beaudry-LeBlanc has accepted the position of Interim Director of the DSOER (May )
- Christine Gougeon was hired as the Project Coordinator (April)
- Stormont Glengarry & Dundas - two assessor\navigators have been hired and are bilingual
- Prescott Russell - two assessor\navigators have been hired and are bilingual
- Ottawa - two bilingual assessor\navigators have been hired and are bilingual.
- Renfrew County - two assessor\navigators have been hired and are not bilingual however we intend to cover the francophone assessments with the bilingual staff in the region.
- Administrative Assistant- bilingual person hired

### DSOER office locations:

Stormont, Dundas & Glengarry(SD&G) 280 Ninth St W <u>Cornwall</u>	Prescott-Russell (2 offices) 411 Stanley Street <u>Hawkesbury</u> 415 Lemay Street, <u>Clarence Creek</u>	Ottawa 150 Montreal Rd <u>Ottawa</u>	Renfrew County 77 Mary Street <u>Pembroke</u>
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### Support Intensity Scale certification

Two (2) DSOER staff members are certified and the remaining will be trained during the month of June. We are scheduling across the region 38 practice interviews for trainees as per the training criteria. The goal is to have another 5 assessor/navigators certified by mid-July. Each county will have at least one certified assessor/navigator as of July 1st, 2011

### Community

Eleven evening information sessions for self advocates and families have been presented in the region. (SD&G-(3) , Prescott-Russell-( 2) , Ottawa-(2) and Renfrew (4)

### DSOER Transitional Advisory committee

The committee has representation from self-advocates, families, service providers, Ministry of Community and Social Services and DSOER. We meet regularly to review and receive advice on the transition plan.

### DSOER team work

As of June 6<sup>th</sup>, 2011 the DSOER team has a total of 11 full time staff who are preparing to fulfill the DSOER functions as a central point of access to provide information, confirm eligibility, evaluate and determine services and supports needs which includes matching people to available services and linking people to the services and supports. Staffs are developing guidelines to perform the DSOER responsibilities such as intake and vacancy management. As well we are researching local mechanism for prioritization and urgent response in order to develop a seamless approach for the individuals throughout our region.

The team is working in collaboration with the ministry in planning the regional grand opening of DSOER..... Stay tuned.